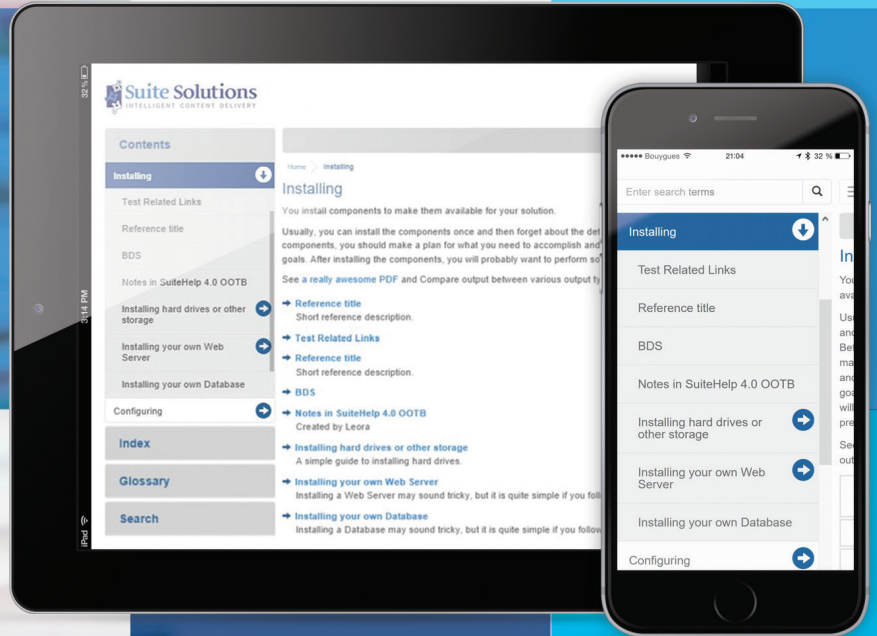




SuiteHelp

The Next Generation
of Online Help

Leverage the latest web and mobile standards to responsively deliver your content to >



ANY DEVICE

ANY LANGUAGE

ANY TIME

You need to reach your customers anywhere, any time, on any device and in any language. You need a **single, quick help platform** that works on the web, on any client, and from any location. SuiteHelp harnesses the latest web standards and technologies — including HTML5, CSS3 and responsive design — giving you reliable and simple publishing and deployment and providing your customers with the familiar user experience they've come to expect.



Enterprise-Class
Web Help



Responsive
Design



Extend Your
Branding



Collect Metrics
and Analytics



Self-Service
Anywhere, Any Time,
in Any Language



Enterprise-Class Web Help

No matter how extensive your documentation or help system, SuiteHelp can handle it. SuiteHelp is an industrial strength solution that supports web help in any number of client-server configurations.

SuiteHelp supports:

- Thousands of help topics in a single bound!
- Advanced search capability
- Customer feedback and ratings
- Branding for OEM
- Windows, Linux, Macintosh, mobile platforms
- Client/Server deployment
- Integration with CMS
- Extra memory configurations for large publications
- Asynchronous loading for quick access to large help sets
- Automated thumbnails for large graphics
- MathML for mathematical equations



Extend Your Branding

Your SuiteHelp solution integrates with the rest of your online presence using custom templates. Your template reflects your preferences for help page functionality and structure as well as your corporate branding.



Self-Service Anywhere, Any Time, in Any Language

SuiteHelp makes it easy to optimize your information for multiple browsers, operating systems, and mobile device formats, as well as screen readers for users with disabilities. SuiteHelp supports multilingual help in any language, including European, Slavic, and Far Eastern languages as well as right-to-left languages like Arabic and Hebrew.



Responsive Design

SuiteHelp's mobile-friendly responsive design is built to fit standard mobile devices and screen sizes, using common Bootstrap elements already familiar to mobile users. The responsive design includes features such as the dynamic placement of page elements according to screen size and a toggle view of the contents, index, search, and glossary pane for smaller screen sizes.



Collect Metrics and Analytics

With SuiteHelp you can track the exact topics your customers are viewing and what terms they are searching for. The result: a more efficient and customer-focused web help system.

Feature Highlights



- Collapsible table of contents, search, index, glossary
- Responsive mobile design based on Bootstrap framework
- Advanced search capability includes morphological/fuzzy search, exact phrase search, term search, Boolean, and NEAR search
- Customer feedback and ratings
- Support for context-sensitive help
- Secure tri-pane interface built on HTML5 without use of obsolete frames enables search crawling and ranking
- Role-based filtering
- Better accessibility to users with disabilities (Section 508) using semantic tagging
- Automated thumbnails for large graphics
- User interface localization